

Brisbane Correctional Centre

Visitor information

To book a visit, please phone (07) 3274 9799 Monday 12:00pm to 3:30pm, Tuesday to Thursday 8:00am to 12:00pm and 1:00pm to 3:30pm, and Friday 8:00am to 12:00pm.

Visit bookings are not taken on public holidays. When Monday is a public holiday, bookings can only be made on the following Tuesday from 1:00pm to 3:30pm. When Friday is a public holiday, bookings can only be made on the proceeding Thursday from 8:00am to 12:00pm

Bookings will NOT be taken outside of these hours. Visitor bookings must be made by 12:00pm on the day prior to the intended visit session. Prisoners are permitted up to two hours of visits per week from Wednesday to Sunday (inclusive) during the following session timings:

SESSION	MON	TUES	WED	THURS	FRI	SAT	SUN
8:45am–9:45am	NO VISITS	NO VISITS	MS	P	Y	P/MSU	MS/MSU
10:30am–11:30am	NO VISITS	NO VISITS	P	MS	MS	P	MS
1:00pm–2:00pm	NO VISITS	NO VISITS	MS	MS	MS	MS/MSU	MS/MSU
2:45pm–3:45pm	NO VISITS	NO VISITS	MS	MS	P	MS	Y
MS = Mainstream/MSU = Maximum Security Unit/P = Protection/Y = Youthful Offenders							
Legal Visits = Wednesday – Friday, as per above session times							

Arrival Times - All visitors over the age of 18 years must be enrolled in the biometric identification system database at the centre. Accordingly, all visitors attending the centre for the first time are to ensure that they arrive at the centre at least 1.5 hours prior to the scheduled visit.

All other visitors are to ensure they arrive at the centre at least 1 hour prior to the scheduled visits timings.

Transport to the Centre

A bus service is available for visitors to the Brisbane Correctional Centre. There is no charge to visitors for this service. For further information, contact the Prison Transport Group on Toll Free 1800 334 379. Mobility services can be accommodated if required.

Other Information

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre, and must be either secured in a motor vehicle or visitor locker. No smoking will be permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.

Contact visits may include up to 3 adults and 4 children per visit. Non contact visits may include up to two adults and two children per visit. Prior approval from the General Manager for children visitors is required. Only visitors booked prior to the visit will be permitted to attend the visits sessions. Contact visits are subject to approval by the General Manager following a criminal history check. Visitors are subject to non contact visits pending this approval, which may take 6 weeks, or more.

Contact Details

Postal Address: Locked Bag 13101, ARCHERFIELD QLD 4108
 Street address: 234 Wacol Station Road, Wacol QLD 4076
 General Enquiries: (07) 3274 9444